



Universal manual

For our hubs and adapters

Rolio hubs and adapters are universal and Plug & Play. You don't need to install any additional software. The products work with all main devices such as computers, laptops, smartphones and tablets with the appropriate connector, usually USB-C.

Usage:

1. Make sure the main device is on and plug the hub or adapter into the USB port
2. Only then connect the peripherals (HDMI or SD card etc.).
3. The peripherals will now be visible on the main device

Does your Rolio have an HDMI port?

Note: For proper functionality of the HDMI port, your device's USB-C port must support "DP Alt mode." This is required to send a video signal over the USB-C port.

Almost all devices with a USB-C port have this these days.

Be sure to check it through Google to be sure.

In fact, all types of adapters and hubs with HDMI require this for video forwarding.

All Apple products with USB-C such as macbooks have DP Alt mode by default. So do most new laptops from other brands and smartphones/tablets.

Does your Rolio have 2 HDMI ports?

Note: Dual monitor works on Windows, Linux or Chromebooks computers and laptops.

Do you have a Mac with an M chip?

Then you can duplicate/mirror two screens, but not expand two screens. You can expand one screen. This has to do with Apple's chip.

Does your Rolio have a USB-C charging port?

Please note that to provide additional power to or charge devices connected to the hub or adapter (such as the main device itself), many of our products have a 100watt "Power Delivery" port on the hub or adapter.

The hub itself always takes 13watts. So use a USB-C charger that has enough power to adequately charge a laptop, for example.

Known issues

Connected devices are not getting enough power

If your hub or adapter has a USB-C charging port (Power Delivery), you can use it to connect a charger to solve the problem.

Also, in some cases you can adjust the power supply going to the USB-C port in the software settings of your main device (e.g. laptop).

The USB-C port does not pass through video

The USB-C ports on our hubs and adapters do not have a video capability. They either support power (PD) or data (files transfer)

Wireless keyboard/mouse

Old wireless keyboards and mice sometimes still work on 2.4Ghz frequency.

Delay can sometimes occur with some hubs or adapters when connected to the USB port.

I still have a problem, help!

Do you have a problem or something no longer works? We are happy to help you for an appropriate solution.

First read this entire booklet carefully. Perhaps your problem is listed and more will become clear.

Disconnect the main device and peripherals from the hub or adapter.

Let the hub or adapter rest for 15 seconds and then connect it to the main device first

Now connect the peripherals and test if it works

Is it still not working? Perhaps it is a production error.

So be sure to contact us and we will fix it with a new product or your money back.

Go to www.rolio.eu or scan the QR code on the next page.

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